

Social Services, Health Care and Rescue Services Division

Clear form

Return address		
Tretain address		
Date of arrival		
Jato or arrival		
1. APPLIED SERVICE		

Transport service pursuant to the Disability Services Act

The transport service granted pursuant to the Disability Services Act is intended for **severely disabled** persons who, due to mobility issues, cannot use public transport without unreasonable difficulties. In addition to the impairment, the applicant's living environment, life situation and daily activity conditions will be considered.

Mobility support pursuant to the Social Welfare Act

The mobility support granted pursuant to the Social Welfare Act is a transport service and part of the support for independent living. It is intended **primarily for elderly people** whose deteriorated mobility prevents them from using public transport on their own or with an assistant. The amount of the support depends on the applicant's income and other assets.

2. PERSONAL DETAILS

Last name and first names				
Personal identity co	de		Occupation	
Address				
Postal code				Phone number(s)
Email				
Family relations single cohabitation married other; please specify				
Name and contact details of guardian or caretaker				
Domicile under the Population Data Act				
Preferred language for communication	Finnish	Swedish	other; please spe	ecify

If you are applying for transport service in accordance with the Disability Services Act, please complete the following section:

please complete the following section:
I am applying for transport service for the following reasons:
Business and leisure trips
Trips to and from place of work; complete Section 5 as well.
Trips to and from place of study; complete Section 6 as well.
For what kind of trips do you need the transport service?



a walker, non-folding

Transport service application

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3. INFORMATION ON IMPAIRMENT AND ILLNESS

Impairment or illness Mobility aids you use an oxygen concentrator/a breathing apparatus/ a wheelchair, folding oxygen bottles a wheelchair, non-folding crutches/a cane an extra wide wheelchair an electric moped a motorised electric wheelchair no aids in use a walker, folding

other; please specify

4. INFORMATION ON LIVING CONDITIONS AND MOBILITY Type of housing a block of flats, please specify the floor floor a terraced house a detached house other; please specify Does your building have a lift with sufficient space? yes no More information on housing (e.g. any stairs that impair mobility) Location of the home in terms of services and transport connections Distance to closest public transport stop meters Distance to the closest grocery store meters Which of the following means of transport do you use? public transport own car other private vehicle taxi other; please specify How often do you use public transport? times per week times per month I cannot use public transport because When was the last time you used public transport? Do you need assistance from another person/the driver to get into a car? Sometimes; why? Yes No



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Do you live alone?			
yes no; with whom?			
Do you need assistance with your daily activities (e.g. undressed)?	housekeeping, washing, getting dressed and		
yes no sometimes; when?			
What kind of tasks do you need assistance with?	Who provides the assistance?		
Do you need assistance when running errands outside	your home?		
yes no sometimes; when?			
Who provides the assistance?			
How do you move in your home?			
How do you cope with stairs?			
How do you move outdoors?			
How far can you move outside			
with the help of mobility aids?without r	nobility aids?		
In summer metres In summer	metres		
In winter metres In winter	metres		
5. GAINFUL EMPLOYMENT (please complete this section if you are applying for aid for commuting			
I work for someone else I am self-emp	loyed		
Employer			
Address of the workplace(s)			
Other possible places of work			
Number of working days per month	Daily working time in hours		
Do you receive aid for your commute elsewhere?			
no Yes; from where?			



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6. STUDIES (please complete this section if you are applying for aid for trips to and from your place of study)

Name of the educational institution		
Address of the educational institution		
Does your place of study change during the day so that you would need the transport service for the transition? yes no		
Starting date of studies	Ending date of studies in the current academic year	
Number of study days per month	Estimated graduation date	
Do you receive aid for your trips to and from your place no yes from where?	e of study from elsewhere?	

7. OTHE	RREL	EVANT AIDS AND PARTIES PROVIDING SUCH AID	
Have you	been gra	anted any car allowance?	
no	yes; v	vhich year?	
Have you	received	a car tax refund?	
no	yes; v	vhich year?	
Have you been granted/have you applied for any compensation from your insurance company (motor insurance, accident insurance, etc.)?			
no	yes; i	nsurance company's name	
Have you transport s	•	ated the possibility of obtaining compensation from your insurance company for the	
no	yes	I am not eligible to receive compensation from my insurance company	

8. MORE INFORMATION

Enter here any information that is relevant to transport such as memory impairments, difficulty using an electric wheelchair to access a hoist, the use
of an extra-wide wheelchair, any difficulty communicating or speaking, impaired hearing or impaired sight.
If necessary, you can continue on an additional sheet.



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9. INFORMATION ON INCOME AND OTHER ASSETS

Persons applying for mobility support pursuant to the Social Welfare Act must fill in the income and asset report form (no. 303-452). The form is available from the location in your residential area providing social work for disabled people or from the City of Helsinki website. Bank statements for the accounts you use from the last month and a tax certificate on your last confirmed tax assessment (as well as one for your spouse/cohabiting partner) must be attached to the form.

Disabled veterans (degree of disability 10% or more) need not submit the information on their income and assets.

10. CONSENT

My application may be evaluated by the multidisciplinary disability working group consisting of local
government officials from the Social Services and Health Care Division. Other public authorities are
obliged to provide any information that is necessary for the processing of my application (section 20 of
the Act on the Status and Rights of Social Welfare Clients).

I agree

I do not agree

If the transport service is granted, the party making the decision will hand over the information necessary to arrange the service to the Transport Service Centre.

The telephone number can be given to the driver arranging the transport

I agree

I do not agree

If you have a mobile phone, do you agree to receiving text messages on your transport services?

I agree

I do not agree

11. SIGNATURE

Place and date	Applicant's signature and name in block letters	

12. PERSON WHO ASSISTED IN THE COMPLETION OF THE APPLICATION

Name	
Official position or relationship with the applicant	
Phone number	



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13. ATTACHMENTS

A medical certificate on the need for transport support pursuant to the Disability Services Act. Assistance for signing the form is available from the location in your residential area providing social work for disabled people.

An income and asset report (when applying for mobility support pursuant with the Social Welfare Act), form 303-452.

A certificate of studies or gainful employment when applying for aid for trips to and from your place of work or study as transport services pursuant to the Services and Assistance for the Disabled Act.

Your customer data will be entered in the customer information system. If you are granted the transport service and given a payment card as the means of payment, your data will be registered in the payment card system. The information is confidential. You have the right to check your data included in the customer register by submitting a signed request to the controller (sections 26 and 28 of the Personal Data Act).

More information on transport services and how to apply for them is available at hel.fi/applying-for-disability-services

Submit the application to a location in your residential area. You can find the contact details at hel.fi/social-work-for-people-with-disabilities