

The maternity and child health clinic telephone service provides help with maternity and child health clinic matters – for information and help related to coronavirus symptoms and testing, please call the Coronavirus Helpline

The maternity and child health clinic appointment booking and telephone service helps you and your family with all maternity and child health clinic matters. The number can also be used to book or cancel appointments at maternity and child health clinics.

The centralised maternity and child health clinic telephone service operates as a **call-back service on weekdays 8–12, tel. 09 310 55530.**

Please keep in mind that appointments can also be booked online (asiointi.hel.fi/eng).

Please note that the maternity and child health clinic telephone service does not provide information and advice on coronavirus infections and cannot be used to book or cancel coronavirus test appointments.

For coronavirus matters:

- **Take the online COVID-19 symptom check at Omaolo.fi**

The Omaolo service will provide you with instructions on how to proceed based on your symptoms. Those over the age of 16 can book an appointment for a coronavirus test via Omaolo, if necessary.

- **Those under the age of 16 can take the online COVID-19 symptom check at Omaolo.fi**

Those under 16 years old will receive instructions on how to proceed after completing the symptom check on the Omaolo service. However, the Omaolo service cannot be used to book an appointment for a coronavirus test for a child or send a child's information to a health care professional. If the Omaolo service recommends that a child should get tested or go to an emergency clinic, call the Coronavirus Helpline tel. 09 310 10024 (daily 8–18).

- **You can also call the Coronavirus Helpline**

If you or your child have symptoms indicative of a coronavirus infection and need instructions on what to do, call the City of Helsinki's Coronavirus Helpline, tel. 09 310 10024 (daily 8–18). You can book an appointment for a coronavirus test via the helpline. If necessary, you will also be directed to a coronavirus health station. The number can also be used to cancel booked test appointments.

- **You can now also cancel your own or your child's coronavirus test appointment online**

If necessary, you can cancel your own or your child's coronavirus test appointment online at www.hel.fi/coronatesting

Further information on COVID-19: www.hel.fi/en/coronavirus