Metro transport ♦ Nearly **70 million** passengers annually ♦ **45,5** metro trains **Tram transport** ♦ **36** trains running during the busiest times ♦ Nearly **60 million** passengers annually ♦ 25 metro stations 131 trams ♦ **36** kilometres of track ♦ 95 trams running during the busiest times ♦ 2,4 billion seat kilometres ♦ Roughly **300** tram stops ♦ All metro stations are accessible ♦ Approximately **50 kilometres** of track ♦ **650 million** seat kilometres annually The turnover ♦ HKL only uses low-floor trams (apart from in 2017 was €180.6 million it's spare and museum carriages) ♦ The majority of the tram stops are accessible



Helsinki's city bikes

♦ More than **two million** trips were made in 2018, and this number will grow in the future as the service expands

About **50,000** full-season users

♦ Among the top utilisation rates globally: the best weeks see as many as

14 trips/bike/day

 \diamond 1,500 city bikes

♦ 150 city bike stations



The Jokeri Light Rail line will be built between Itäkeskus in Helsinki and Keilaniemi in Espoo. This is a shared project between the two cities, and responsibility for the design and construction of the infrastructure lies with a project organisation operating under HKL. In addition, HKL will design and order the required transport fleet for the Jokeri Light Rail.

Crown Bridges

The Crown Bridges project covers a tram connection of more than ten kilometres from the city centre to Laajasalo via Hakaniemi, Kalasatama and Korkeasaari. HKL's expertise in tram transport is needed in this project.

Expanding metro network

On 18 November 2017, HKL began operating a metro line to Matinkylä in Espoo. Currently, the line is being extended from Matinkylä to Kivenlahti. We are part of this work as an expert in metro transport.



EMPLOYEES ACCORDING TO TASK

Tram drivers	463
Metro train drivers	150
Service and maintenance personnel	328
Administrative and support service personnel	295
the state of the s	



The leader in sustainable development

Rail traffic is one of the most efficient ways of decreasing traffic emissions and improving air quality. The sustainable transport services produced by HKL reduce the need for private cars and facilitate a more compact community structure. The energy efficiency of our tram and metro train fleet is being continuously improved. We only use green electricity, meaning that our consumption produces no direct carbon dioxide emissions. The proportion of renewable energy will also increase, thanks to the solar power plant being built

in the metro depot.



HKL's direct carbon dioxide emissions

(tonnes of CO ₂ eq)		
	Emissions (tCO ₂)	%
District heating	3 044	57
Suomenlinna's ferries	1660	33
Fuel	494	10
■ District cooling	14	0
Electricity	0	0
Total	5 212	100

On the customer's terms – responsible reformation



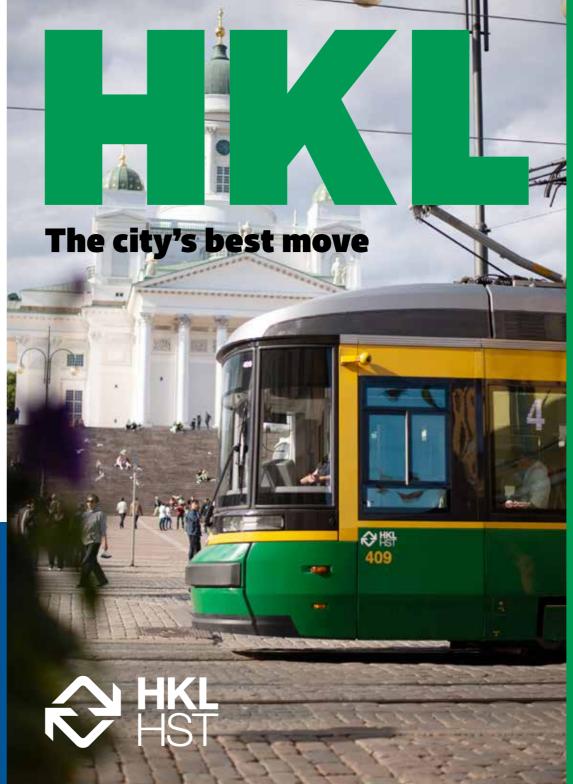
www.hkl.fi @HKLhst

HKL operates responsibly

HKL promotes the overall interest of society and produces cost-effective services that result in sizeable benefits for the owners and customers and provide the city's residents with more for their tax money.

We produce highquality, reliable, safe, and accessible transport that support the services for the owners, customers, and and the objectives passengers. We care about our staff's wellbeing and maintain an operating culture that values the staff.

We produce sustainable transport services environmental goals of creating tighter urban structures in the Helsinki region.



elsinki City Transport HKL facilitates millions of annual journeys and is an experienced specialist in urban transport. We produce and develop high-quality and cost-effective sustainable transport services. We view rail transport as a whole, because we are both the owner of Helsinki's public transport infrastructure and the operator of the city's metro and tram network. In addition, we manage Suomenlinna's ferries and Helsinki's city bike service.

TOGETHER WE ARE CREATING THE WORLD'S MOST **FUNCTIONAL** CITY.

VALUES: ETHICALITY CUSTOMER CENTRICITY

COMMUNALITY

STRATEGIC GOALS:

HKL is Europe's best rail traffic operator in terms of cost efficiency.

The modal share of sustainable transport grows.

HKL is the most valued expert in its

HKL is the best place to work in Finland's public sector.