

Accessibility statement

This accessibility statement concerns the following websites of the City of Helsinki cultural centres: annantalo.fi, caisa.fi, espanlava.fi, harakansaari.fi, kanneltalo.fi, malmitalo.fi, savoyteatteri.fi, stoa.fi and vuotalo.fi

Statutory provisions applicable to the website

This website was published prior to 23 September 2018. The website must fulfil the statutory accessibility requirements after the transitional period ending on 23 September 2020.

The objective of the city

As regards the accessibility of digital services, Helsinki aims to reach at least Level AA or above as set forth in the WCAG guidelines in so far as is reasonably practical.

Compliance status

The accessibility compliance of this website has not yet been evaluated. The completely new, accessible website of the cultural centres will be published in 2022, and the new pages will undergo accessibility evaluation prior to publication.

Preparing an accessibility statement

This statement was prepared on 10.8.2020.

Updating the accessibility statement

The accessibility statement will be updated so that it corresponds with the observations related to accessibility compliance made during an audit.

Feedback and contact information

The party responsible for the accessibility of the website is the Communications and Marketing Service of the City of Helsinki's Culture and Leisure Division, telephone exchange 09 310 1060.

Requesting information in an accessible format

If a user feels that content on a website is not available in an accessible format, they can request for this information by e-mail at helsinki.palaute@hel.fi or through the feedback form at hel.fi/feedback. The aim is to reply to the enquiry within a reasonable time frame.

[Go to the feedback form](#)

The City of Helsinki and accessibility

The objective of the city of Helsinki is to be an accessible city to all. Helsinki aims to ensure that all residents are able to move about and act as effortlessly as possible and that all content and services are accessible to all.

The city promotes accessibility of digital services by streamlining publishing work and organising accessibility-related training for its staff.

The accessibility level of websites is monitored constantly during their maintenance. Immediate action will be taken if deficiencies are found. The aim is to carry out the necessary amendments as quickly as possible.

The disabled and users of assistive technologies

The city provides counselling and support for the disabled and users of assistive technologies. Support is available on guidance sites announced on the city's website and through telephone counselling.

[Go to the City's guidance site](#)

Approval of the accessibility statement

This statement was approved on 8/10/2020

Culture and Leisure Division

City of Helsinki