



Privacy Policy

General Data Protection Regulation (2016/679), Articles 13 and 14

Privacy policy for park volunteer activities

Data controller

Urban Environment Committee. The duties of the data controller have been delegated to the technical director. Decision of the Urban Environment Committee, 15 May 2018, HEL 2018-004277.

The contact details for contacting the data controller are provided at the end of this privacy policy.

Why do we process your personal data?

The personal data is processed for the purpose of supporting volunteer activities by local residents. The personal data is required for lending the equipment for volunteer activities.

Legal basis for the processing of personal data:

Article 6(1)(e) of the EU General Data Protection Regulation; the processing is necessary for the performance of a task carried out in the public interest or the exercise the data controller's public authority.

What personal data do we process about you?

First name, last name, email address and telephone number.

Your address will only be collected if you wish to have the equipment delivered directly to the organiser of the volunteer activity.

How do we collect the personal data?

The data is obtained directly from the data subject.

To whom do we disclose your personal data?

Under the Act on the Openness of Government Activities, the data may be disclosed to anyone requesting it. The data and documents are public, unless they are expressly designated as confidential by law.

The City may outsource the processing of your personal data to an external system supplier or service provider under a separate agreement. In such cases, the personal data is processed on behalf of and for the City, and for the purpose specified by the City. The City will remain the data controller of your personal data. The City and the service provider are jointly responsible for ensuring that your personal data is processed appropriately.

Will your personal data be transferred outside the EU or EEA?

By default, the City of Helsinki ensures that your personal data is processed within the EU or EEA. However, in some cases, services or operations of the City may also be carried out using service providers, services and servers located elsewhere. In such cases, your personal data may also be transferred outside the EU or the EEA, for example to the United States. The General Data Protection Regulation sets strict criteria for the transfer of personal data to countries where data protection legislation differs from the requirements of European data protection legislation. In such cases, the City of Helsinki undertakes to comply with the requirements regarding sufficient level of personal data protection and,

where applicable, requires the system suppliers and service providers it uses to comply with the corresponding data protection obligations in accordance with the data protection legislation.

For how long we retain your personal data?

The personal data will be retained for one (1) month from the date on which the volunteer activity takes place.

Automated decision-making and profiling

No automated decision-making or profiling is used in the processing of personal data.

Your rights regarding the processing of your personal data

The data subject's rights and instructions on how to exercise them can be found at:

<https://www.hel.fi/en/decision-making/information-on-helsinki/data-protection-and-information-management/data-protection/rights-of-data-subjects-and-exercising-these-rights>

Right of access to data (right of access by the data subject, Article 15)

You have the right to know what personal data is being processed about you and what data has been stored about you. The City will provide the information without undue delay and at the latest within one (1) month of receiving the request. If necessary, the deadline may be extended by a maximum of two (2) months if the request is exceptionally extensive and complex. If the deadline is extended, the City will notify the person requesting the information of this within one (1) month of receiving the request, stating the reasons for the delay.

Right to rectification of data (Article 16)

You have the right to request that the City correct any inaccurate or incorrect personal data concerning you without undue delay. Furthermore, you have the right to have incomplete information completed. Whether or not the data is incomplete will be determined by taking account of the purpose of processing the personal data in the register. If the City does not approve a person's data rectification request, it will issue a written statement setting out the reasons for refusing the request. In the same context, information is provided on the possibility of lodging a complaint with a supervisory authority and seeking other legal remedies.

Right to be forgotten (Article 17)

There is no right to the erasure of data if the processing is based on compliance with the City's legal obligation or related to the performance of a task carried out in the public interest or the exercise of the City's public authority.

Right to restriction of processing (Article 18)

In certain situations, a person may have the right to request that the processing of their personal data be restricted until their data has been verified and corrected or supplemented in an appropriate manner. Such situations include cases where a person disputes the accuracy of their data, in which case the processing of that data is restricted while the City verifies its accuracy.

Right to object (Article 21)

An individual has the right, at any time and on grounds relating to their particular situation, to object to the processing of their personal data when the processing is based on the performance of a task carried out in the public interest or the exercise of the City's public authority. In that case, the processing of the data may only continue if there is a compelling and legitimate reason for it that the City can demonstrate. The processing may also continue if it is necessary for the establishment, exercise or defence of legal claims.

Right to lodge a complaint with a supervisory authority (Article 77)

You have the right to lodge a complaint with a supervisory authority if you believe that the processing of your personal data is in breach of the EU General Data Protection Regulation (EU) 2016/679. In addition to this, you have the right to use other administrative and legal remedies.

Office of the Data Protection Ombudsman

Visiting address: 4 Lintulahdenkuja

Postal address: PO Box 800, 00531 Helsinki

Email: tietosuoja@om.fi

Switchboard: +358 29 566 6700

How can we be contacted in matters regarding privacy protection?

You can contact the designated contact person. You can request the correction of incorrect data in connection with the service in which the data is generated.

Person in charge

Head of the maintenance unit

Contact person

Project manager for volunteer work, puistokummit@hel.fi

Contact details

Urban Environment Division, Työpajankatu 8, PO Box 58200, 00099 City of Helsinki

Contact details of the data protection officer

Data protection officer for the City of Helsinki

tietosuoja@hel.fi

+358 9 310 1691 (switchboard)

This privacy policy has been updated on 31 March 2026