



Data protection notice

EU General Data Protection Regulation (2016/679)

30 June 2023

Remote counselling and group appointment booking services for international experts

1. Controller

City of Helsinki/City Board

2. Person in charge of the register

Title

City Executive Office/Economic Development Department/Head of Immigration Services

In accordance with Section 182 of the City Board's Decision on 7 March 2022 concerning the responsibilities and tasks related to the controllership, the person responsible for the register shall be the Head of Immigration Services appointed by the Director of Economic Development.

3. Contact person for the register

Title

City Executive Office/Economic Development Department/Immigration/Head of Immigration Services

Contact information

City of Helsinki, Registrar's Office, P.O. Box 10 (Pohjoisesplanadi 11–13), FI-00099 City of Helsinki

4. Purposes of the processing of personal data and the legal grounds for the processing

Purposes of the processing

The purpose of the processing of the personal data is to help international experts settle in the Helsinki Metropolitan Area and find employment. The target group for the services are international experts who are considering moving to the Helsinki Metropolitan Area or have recently relocated here as well as their family members. The data is processed for forming suitable groups, for statistical purposes and for receiving feedback from customers.

Legal grounds for the processing

Article 6(1)(e) of the EU General Data Protection Regulation: Processing is necessary for the performance of a task carried out in the public interest or in the exercise of official authority vested in the controller.

Essential legislation

- EU General Data Protection Regulation (679/2016)
- Data Protection Act (1050/2018)
- Act on the Openness of Government Activities (621/1999)

5. Data content of the register

- Name
- Telephone number
- Email address

- Is the customer a citizen of a Nordic country, an EU country or a third country?
- Language skills
- IP address
- Services that the client is interested in and municipality of location
- Level of education
- Professional field
- Degrees
- Work experience
- Professional expertise
- Qualifications
- Future career plans
- Customer feedback

6. Regular disclosures of personal data

No regular disclosures.

7. Transferring data in the register outside the EU or the EEA

The remote advisory service is provided using the American Microsoft Teams application, which means that personal data is being transferred outside the EU/EEA.

The remote advisory service may also be provided to areas outside the EU/EEA.

8. Data storage periods

The appointment booking data of the remote advisory service is stored until the end of January 2024.

The personal data collected in job employment coaching is stored until the end of January 2024 at the latest. Statistics are stored for a period of two years after its active use has been concluded.

9. Sources of personal data

For the remote advisory service, the personal data is collected directly from the customer.

For the group appointment booking service, the unspecified data on groups are collected from the cooperation company.