



Privacy policy

EU General Data Protection Regulation (2016/679)

2/8/2022

IT service management register

1. Controller

City of Helsinki/City Board

2. Person in charge of the register

City Executive Office/Strategies/Chief Digital Officer

According to a decision by the City Board (7 March 2022 § 182) on the responsibilities and tasks concerning registers in the City Executive Office, the Chief Digital Officer, appointed by the Chief Strategy Officer, is in charge of the register.

3. Contact person for the register

Service Manager, City Executive Office/Strategies/Digitalisation/Digital Foundation/Support Services

Contact information

City of Helsinki, Registry Office, PO Box 10 (Pohjoisesplanadi 11–13), 00099 City of Helsinki

4. Purposes of the processing of personal data and the legal grounds for the processing

Purposes of the processing

To solve support requests concerning the IT services of the City of Helsinki and to maintain user data for devices, software and licences.

Legal grounds for the processing

Article 6, paragraph 1 c of the EU General Data Protection Regulation: processing is necessary for compliance with a legal obligation to which the controller is subject.

Essential legislation

- EU General Data Protection Regulation (679/2016)
- Data Protection Act (1050/2018)
- [Act on the Openness of Government Activities (621/1999)
- Act on the Protection of Privacy in Working Life (759/2004), section 3
- Employment Contracts Act (55/2011)
- Act on Civil Servants in Local Government (304/2003)]

5. Data content of the register

The register contains the following personal data: user ID, Helsinki ID, first name, last name, phone number, email address, title, unit and devices, software and licences used.

6. Regular disclosures of personal data

Personal data is not regularly disclosed.

7. Transfer of personal data outside the EU/EEA

The data in the register is stored in the EU/EEA, in a service owned by a US company.

8. Data storage periods

Five years after being erased from the User ID management register.

9. Sources of personal data

The User ID management register (Käyttäjätunnisten hallinta -rekisteri).