



Privacy notice

EU General Data Protection Regulation (2016/679), Articles 13 and 14

Helsinki Population Information System

Controller

Helsinki City Board

Why do we process your personal data and on what legal basis?

Data in the Helsinki Population Information System are processed for the purpose of carrying out the statutory tasks of the City and the self-governing tasks assumed by the City.

The intended use of the personal data in the register is the execution of municipal planning and administrative tasks. Implementation of municipal authority functions required by special acts regulating municipal activities:

- municipal communications
- administrative and preparatory tasks
- statistics production
- research activities.

The processing of data in the register is based on:

the legal basis of processing the personal data according to Article 6(1)(c) of the EU General Data Protection Regulation: processing is necessary for compliance with a legal obligation to which the controller is subject.

Article 6(1)(e) of the EU General Data Protection Regulation: processing is necessary for the performance of a task carried out in the public interest or in the exercise of official authority vested in the controller.

The legal obligation or public interest is specified in acts laying down provisions on the following:

- Urban Environment Division tasks, such as communications concerning land surveys, land use planning and construction and participant data management
 - o Real Estate Formation Act 12.4.1995/554 § 168
 - o Real Estate Register Act 16.5.1985/392 § 3, 4 and 8
 - o Building Act 2023/751 § 1, 61, 63-65, 68, 100
 - o Municipalities Act 2015/410 § 37
- debt collection and demands for rectification concerning the organisation of parking control
 - o Laki pysäköinninvalvonnasta 2011/727 §15, 17
- organisation of early childhood education and related statistics
 - o Act on Early Childhood Education and Care 540/2018 § 5, 42
- organisation of basic education and secondary education, assigning study places and the maintaining of learner and guardian data in the pupil data system as well as communications
 - o Oppivelvollisuuslaki 31.12.2020/1214 § 11-13 and 15
 - o Act on General Upper Secondary Education 2018/714, § 3, 19, 23, 25, 31 30
 - o Act on Vocational Education and Training § 22, 61, 96
 - o Act on Primary and Secondary Education 1998/628 § 4,26, 35-36

- steering and monitoring of the completion of compulsory education
 - o Oppivelvollisuuslaki 31.12.2020/1214 § 14
- planning of school and school districts and route planning for school transport
 - o Act on Primary and Secondary Education 1998/628 § 32
- organisation of healthcare and social welfare services and rescue services and the maintaining of client personal data in the client and patient information system and the organisation of integration services and cost reimbursements
 - o Communicable Diseases Act 2016/1227 § 9
 - o Laki sosiaali- ja terveydenhuollon sekä pelastustoimen järjestämisestä Uudellamaalla 615/2021 § 3, 4
 - o Sosiaalihuoltolaki 30.12.2014/1301 § 3, 6, 11, 14, 14.3
 - o Laki kotoutumisen edistämisestä 681/2023 § 12, 13 and chapter 8
- material production and maintenance in accordance with the City's statistical and research activities
 - o Municipalities Act 2015/410 § 37
- tasks related to the City of Helsinki information service and municipal communications
 - o Municipalities Act 2015/410 § 22, 24, 29, 37
- performance of official duties and duties related to the maintenance of the register and the execution of the rights of the data subject.
 - o Real Estate Formation Act 12.4.1995/554 § 168
 - o Real Estate Register Act 16.5.1985/392 § 4 and 8
 - o Laki eläinten hyvinvoinnista 693/2023 (247/1996) § 74, 78
 - o Building Act 2023/751 § 1, 61, 63-65, 68, 100
 - o Act on the Use, Assignment and Redemption of State-Subsidized (ARAVA) Rental Dwellings and Buildings (1190/1993), 4 d §, Act on Interest Subsidy for Rental Housing Loans and Right of Occupancy Housing Loans (604/2001), 11 d §, laki vuokratalojen rakentamislainojen lyhytaikaisesta korkotuesta (574/2016), 24§
 - o Municipalities Act 2015/410 § 22

The register shall process special categories of personal data.

The processing has a legal basis in Article 9(2)(g) of the EU General Data Protection Regulation. The processing is necessary for reasons of substantial public interest, on the basis of Union or Member State law, provided that they are proportionate to the aim pursued and respect the essence of the right to data protection and stipulate proper and special measures to safeguard the fundamental rights and benefits of the data subject.

Key legislation

- EU General Data Protection Regulation (679/2016)
- Data Protection Act (1050/2018)
- Statistics Act (280/2004)
- Act on the Openness of Government Activities (621/1999)
- Municipalities Act (410/2015)

Which personal data do we process?

The register contains information on persons who live permanently or have lived permanently in Helsinki.

- Basic information on the person
- Information on family relations
- Information on any trustees or being taken into care
- Residence data, current and historical data
- Permanent, postal and temporary address information

From where do we collect your personal data?

Population Information System of the Digital and Population Data Services Agency

To whom do we transfer or disclose your personal data?

Data is disclosed to the following City of Helsinki registers:

- Iäkkäiden palveluiden asiakasrekisteri (Customer register for senior services)
- Lapsiperheiden palvelujen asiakasrekisteri (Customer register for services for families with children)
- Lastensuojelun rekisteri (Child Welfare Services client register)
- Perheoikeudellisten palveluiden asiakasrekisteri (Child Welfare Services client register)
- Tartunnanjäljityksen tapauskohtainen rekisteri (Case-by-case database for infection tracking)
- Työikäisten palvelujen asiakasrekisteri (Customer register of services of working age)
- Perusopetuksen opintohallinnon rekisteri (Privacy statement for the student administration register for basic education)
- Oppivelvollisuuden valvontarekisteri (Privacy statement for compulsory education monitoring register)
- Henkilötietojen käsittely pysäköinninvalvonnassa (Customer register of paid parking and parking permits)
- Kiinteistönmuodostuksen rekisteri (Property formation register)
- Vuokra-asuntojen asukasvalintojen asiakasrekisteri (Customer register for rental housing tenant selections)
- Rakennusvalvonnan lupakäsittelyn asiakasrekisteri (Building control services' permit processing customer register)
- Eläinsuojelu- ja eläintautivalvonnan asiakasrekisteri (Animal protection and animal disease control customer register)
- Tilasto- ja tutkimustoiminnan tietorekisteri (Urban statistics and research data register)

Is your personal data transferred outside of the EU or EEA?

No data in the register will be disclosed to parties outside the EU or the EEA.

How long do we keep your personal data?

For the duration of the validity of the data permit issued to the City of Helsinki by the Digital and Population Data Services Agency. The data permit is valid until further notice.

Personal data are updated once a day from the PIS modified data interface of the Digital and Population Data Services Agency.

Automated decision-making and profiling

The personal data of the register is not used for automated decision-making or profiling.

Rights concerning the processing of your personal data

Rights of data subjects and instructions on how to exercise them can be found from:

<https://www.hel.fi/fi/paatoksenteko-ja-hallinto/tietoa-helsingista/tietosuoja-ja-tiedonhallinta/tietosuoja/rekisteroidyn-oikeudet-ja-niiden-toteuttaminen>

Your rights when your personal data is processed for the performance of a task carried out in the public interest or in the exercise of official authority vested in the controller:

Right of access, Article 15

You have the right to know what personal data is processed about you and what data is stored about you. The City of Helsinki will provide the information without undue delay, at the latest within one month of receiving the request. If necessary, this period may be extended by a maximum of two months if the request is of exceptional scope and complexity. If the time limit is extended, the city will inform the person requesting the information of this within one month of receiving the request, as well as of the reasons for the delay.

If the city refuses to carry out your request for access, it will inform you of this within one month of receiving the request. The city will also state the reasons for the refusal, unless this would jeopardize the purpose of the refusal. You will also be informed of the possibility of lodging a complaint with the supervisory authority and of judicial remedies.

Right to rectification, Article 16

You have the right to demand that the city rectify imprecise and inaccurate personal data concerning you without undue delay. In addition, you have the right to supplement incomplete information. Any incompleteness of the data will be resolved by taking into account the purpose of the processing of personal data.

If the city does not accept the person's demand for rectification, it will issue a written certificate stating the reasons the demand was not accepted. The possibility of lodging a complaint with a supervisory authority and of seeking other remedies is also mentioned in connection with the certificate.

Right to lodge a complaint with an authority, Article 77

You have the right to lodge a complaint with the supervisory authority, in particular in the Member State of your habitual residence, place of work or place of the alleged infringement, if you consider that the processing of personal data concerning you infringes the EU General Data Protection Regulation. In Finland, this supervisory authority is the

Data Protection Ombudsman. In addition, you have the right to exercise other administrative and judicial remedies.

Office of the Data Protection Ombudsman

Visiting address: Lintulahdenkuja 4

Postal address: PL 800, 00531 Helsinki

Email: tietosuoja@om.fi

Switchboard: 029 56 66700

How can you contact us for questions related to data protection?

Contact person

The Statistics and Information Service Manager at Helsinki City Executive Office's Urban Research and Statistics Unit, Ari Jaakola, ari.jaakola@hel.fi.

The person responsible for the service

The Research Director at Helsinki City Executive Office's, Urban Research and Statistics Unit, Heikki Pursiainen, heikki.pursiainen@hel.fi

According to Section 182 of the City Board's decision on the responsibilities and tasks related to the City Executive Office's keeping of the register, issued on 7 March 2022, the Research Director, appointed by the Strategy Director, is the person in charge of the register.

Contact information

City of Helsinki, Registrar's Office, PL 10 (Pohjoisesplanadi 11-13), 00099 Helsingin kaupunki

Contact information of Data Protection Officer

Data Protection Officer of City of Helsinki

tietosuoja@hel.fi

09 310 1691 (switchboard)

This privacy notice has been updated on 5.11.2025