



Privacy Policy

EU General Data Protection Regulation (2016/679)

31 March 2021

Customer data file of the City of Helsinki's Data Protection Officer

1. Controller

City of Helsinki / Data Protection Officer

2. Person in charge of the register

Title

City of Helsinki's Data Protection Officer

3. Contact person for the register

Title

City of Helsinki's Data Protection Officer

Contact information

City of Helsinki's Data Protection Officer, tel. +358 9 310 1691 (telephone exchange), POB 1, 00099 City of Helsinki, tietosuoja@hel.fi

4. Purposes of the processing of personal data and the legal grounds for the processing

Purposes of the processing

The purpose of the processing of personal data in the register is the processing and compilation of statistics in cases instituted by customers who contact the Data Protection Officer and pertaining to the processing of personal data of the customers and the use of rights based on the data protection legislation.

Legal grounds for the processing

EU General Data Protection Regulation article 6 point 1 c: processing is necessary for compliance with a legal obligation to which the controller is subject.

Essential legislation

- EU General Data Protection Regulation (679/2016)
- Data Protection Act (1050/2018)
- Act on the Openness of Government Activities (621/1999)

5. Data content of the register

The register includes the names and contact information reported by the customer, as well as the data of the case due to which the customer has contacted the Data Protection Officer.

6. Regular disclosures of personal data

Personal data is, as a rule, not disclosed.

The data in the register will not be disclosed to parties outside the EU or the EEA.

7. Data storage periods

The data is stored for a period of five years after the termination of the processing of the case.

8. Sources of personal data

The personal data is obtained from the customers themselves.