Notice to guardians 6th April 2020

REIMBURSEMENT OF THE SNACK FEES OF PLAYGROUND ACTIVITIES AND THE CLIENT FEES OF AFTER-SCHOOL ACTIVITIES FOR COMPREHENSIVE SCHOOL PUPILS

Reimbursement of the snack fees of afternoon activities at playgrounds

Despite the coronavirus situation, afternoon activities at playgrounds are being arranged for 1–3 grade pupils taking part in teaching at school premises and children that have a decision for special support. In compliance with government policy, we strongly recommend that families that can keep their children home, do so.

Snack fees of afternoon activities at playgrounds: If the service has not been used, the fees will be refunded in full for the duration of the recommended period of absence. Half of the March customer fees will be charged.

The Finnish Government’s guidelines about the emergency conditions will remain valid 18 March–13 May 2020, in accordance with the current decision.

Reimbursement of the client fees of after-school activities for comprehensive school pupils

Despite the coronavirus situation, morning and afternoon activities are being arranged for 1–2 grade pupils taking part in teaching at school premises and children that have a decision for special support. In compliance with government policy, we strongly recommend that families that can keep their children home, do so.

The client fees of the City of Helsinki’s own afternoon groups and the groups of assisted service providers will be refunded for the duration of the recommended period of absence as follows:

March:

50% of the customer fee will be charged for March. The guardians will receive a 50% reimbursement of March client fees already paid.

April:

Fees are charged normally to guardians whose child takes part in the activities full-time. If the child does not take part in the activities in April due to the emergency conditions, no client fee will be charged.

May:

The Finnish Government’s guidelines about the emergency conditions will remain valid until 13 May, in accordance with the current decision.

Fees are charged normally to guardians whose child takes part in the activities full-time. If the child does not take part in the activities in May due to the emergency conditions, no client fee will be charged.
Any changes to the family’s income must be reported to the Education Division as soon as possible. Any documents to be taken into account in reviewing client fees (e.g. notifications of being laid off temporarily or permanently) must be provided to the Daycare Fee Unit of the Education Division. A decision for daily allowance received from your unemployment fund or Kela must also be provided in order for the customer fee to be reviewed.

Income information should be submitted to the Daycare Fee Unit either by post or via a secure email service. If you wish to use a secure email service, please use this link to send in your information:
https://securemail.hel.fi/?recipient=varhaiskasvatus.maksut@hel.fi
The message should also mention the location and the provider of the child’s afternoon activities.

Hanna Linna   Leena Palve-Kaunisto
Manager   Service Supervisor
Playground activities   After-school activities for school pupils

Additional information:
Daycare Fee Unit (income receipts, reviewing of customer fees)
Education Division
Telephone service hours Mon–Fri 9:00–11:00, tel. 09 310 8600 (switchboard)
varhaiskasvatus.maksut@hel.fi
Visiting address: Töysänkatu 2 D, 00510 Helsinki
Postal address: PO Box 51301, 00099 City of Helsinki

Invoicing of early childhood education (changing the due date and debt collection)
City of Helsinki/Financial Management Services
tel. 09 310 25300, fax 310 25355
talpa.asiakaspalvelu@hel.fi