

## Customer fees in summer 2022

The Customer Fees and Invoicing unit is closed 1–31 July 2022 and opens again on 1 August 2022.

If there are irregularities in your invoice, for example regarding the care period or regular days off and summer holiday reimbursement, please contact the manager of your child's early childhood education location at the beginning of August.

You can leave a message by email at [varhaiskasvatus.maksut@hel.fi](mailto:varhaiskasvatus.maksut@hel.fi). Emails are processed in the order of arrival at the beginning of August. For reasons of data security, please do not give personal data in emails, so income information must be submitted by secure email. All you need is Finnish online banking credentials or Mobile ID. [Read more about sending a secure email](#) in the section Fee decision and income statement.

The due date of invoices can be postponed by contacting the Financial Management Services (Talpa) by phone on tel. +358 9 310 25300 or by email at [talpa.asiakaspalvelu@hel.fi](mailto:talpa.asiakaspalvelu@hel.fi). The due date can also be postponed online on the [Financial Management Services website](#).

Four hours of free early childhood education per day applies to children born in Helsinki in 2017 starting 1 August 2022 and continues until the beginning of their pre-primary education. The two-year free pre-primary education trial of four hours a day for 5-year-olds (born in 2017) also starts on 11 August 2022. Early childhood education customer fees will change at the beginning of August. [You can check the income limits on our website](#), in the section Determination of monthly fees.

Early childhood education customer fees for June are run on 3 July 2022, which includes possible holiday reimbursement, and the due date is around 20 July. The July invoice (for those who started early childhood education after September) is run on 3 August 2022, and the due date is around 20 August. The August fee is not due until mid-September.

As a rule, the customer fee decision is sent electronically to the personal customer service folder. You will receive a notification of delivery either as a text message or as an email. Please make sure that your contact details in the folder are correct.

The Customer Fees and Invoicing unit wishes everyone a good summer!