

Helsinki

**Don't  
hesitate to  
contact us!  
We promise  
to listen  
and act.**

[palautteet.hel.fi](mailto:palautteet.hel.fi)

[palaute@hel.fi](mailto:palaute@hel.fi)

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If you have questions regarding  
resident participation in the  
City of Helsinki please contact  
the Borough Liaisons at  
[stadiluotsit@hel.fi](mailto:stadiluotsit@hel.fi)

# Reach out and tell us what you think

Are you looking for a way to submit  
feedback, or do you have questions  
or suggestions for the city?  
Here's how to reach us.



# How to reach us?

Every once in a while, you might need to contact the City of Helsinki to give feedback, send suggestions or ask questions. Don't hesitate to reach out. Together we can make Helsinki a better place.



## It's easy to reach out!

You can submit feedback through one website. We value your opinion and promise to get back to you as soon as possible. Our aim is to respond all messages within five business days.

Questions may be asked through an online chat, by phone or at the Helsinki-info service points in libraries and at Oodi.

Submit your feedback to the City of Helsinki here  
**[palautteet.hel.fi](https://palautteet.hel.fi)**



You can also reach us by email  
**[palaute@hel.fi](mailto:palaute@hel.fi)**



For general inquiries about the City's functions contact Helsinki Info.  
**+358 9 310 1111**  
**Chat: [www.hel.fi/kanslia/neuvonta-fi](https://www.hel.fi/kanslia/neuvonta-fi)**

