

**City of Helsinki, Department of Social Services and Health Care, New patient fees 1 January 2014**

<b>Health centre fees</b>	0 €	<p>Visits to the doctor's office are free of charge to all citizens of Helsinki (other patients are charged a health centre fee of €14.70).</p> <p>The fee for an unused or uncanceled visit is €36.20 for patients over the age of 15. Appointments must be cancelled by 12:00 noon on the day before the appointment.</p>
<b>Emergency care fees</b> 1)	€14.70 health centre fee €29.30 emergency care fee	<p>On weekdays between 16:00 and 20:00, a health centre fee of €14.70 is charged for a visit to the Malmi/Maria and Haartman Emergency Health Centres (charged for a maximum of three visits per year).</p> <p>On weekdays between 20:00 and 08:00, at weekends and during holidays, an emergency care fee of €29.30 is charged.</p> <p>Visits to hospital emergency departments are always charged at €29.30 (the fee is charged even if you have already reached the annual maximum of three health centre fees).</p> <p>Under 18-year-olds, war veterans and war invalids are not charged.</p>
<b>Fees for temporary home care</b>	<p>€14.70 per home visit by a physician or dentist</p> <p>€9.30 per home visit by other medical staff</p>	<p>Maximum charge of two visits per day.</p> <p>If the need for home care continues for over two months and there is at least one visit a week, the customer is charged the monthly fee shown below for continuous home care.</p> <p>Under 18-year-olds are not charged.</p>
<b>Fee for continuous home care</b>	Means-tested monthly fee	<p>The monthly fee is determined based on the combined income of the customer and the members of his/her family who live with him/her, the number of the family members, and the total number of hours during which home nursing or home-help services are provided.</p> <p>Under 18-year-olds are not charged.</p>
<b>Fee for hospital care provided at home</b>	For temporary and permanent hospital-at-home care, the same fees are charged as for home care. Maximum fee per day is €16.10.	
<b>Hospital day fee</b> <sup>1)</sup>	€34.80	<p>Charged for the day of admittance to the hospital, days stayed in hospital and the day of discharge.</p> <p>The fee is not charged for the discharge day if the treatment continues in another institution on the same day. If the patient is discharged from the hospital on the admittance day, the hospital day fee is charged.</p>
<b>Hospital day fee after the maximum payment limit has</b>	€16.10	

<b>been reached</b>		
<b>Institutional care during carer's days off</b>	€ 11.30/day	
<b>Hospital day fee<sup>1)</sup> for short-term institutional psychiatric care</b>	€16.10	The fee is not charged for an observation period in accordance with the Mental Health Act, unless the person is ordered to treatment against his or her own will based on the observation.
<b>Psychiatric outpatient department fee</b>	Free of charge	The fee for a missed appointment that was not cancelled before 12 noon the day before is €36.20.
<b>Fee for day or night care<sup>1)</sup></b>	€16.10	If the patient is in care only at night or during the day.
<b>Outpatient clinic fee<sup>1)</sup></b>	€29.30 /visit	<p>Not charged:</p> <ul style="list-style-type: none"> <li>- at the Psychiatric Outpatient Clinic</li> <li>- if the patient is admitted to the hospital on the day of the Outpatient Clinic visit</li> <li>- if the patient is a war veteran or a war invalid.</li> </ul> <p>The fee for an unused or uncanceled visit is €36.20 for patients over the age of 15.</p>
<b>Fee for a treatment series<sup>1)</sup></b>	€8.00 /treatment session	Charged for a maximum of 45 treatment sessions per calendar year.
<b>Fee for physical treatment<sup>1)</sup></b>	€8.00/treatment session	
<b>Fees chargeable to patients under the age of 18</b>		<p>If the number of hospital days in a calendar year exceeds 7, the following fees are not charged:</p> <ul style="list-style-type: none"> <li>• hospital day fee</li> <li>• fee for day or night care</li> <li>• fee for rehabilitative treatment.</li> </ul> <p>A clarification of the hospital days must be presented to the hospital.</p> <p>Visits to a psychiatry outpatient unit and a treatment series are free. The fee for visits to outpatient units is also charged after seven hospital days.</p>
<b>School and student health care</b>		<p>Health care services provided under school and student health care (for example health checks) are free of charge.</p> <p>For medical care, students are charged the same fees as the rest of the population.</p> <p>Outpatient clinic fees are charged normally. Students over the age of 18 who are not residents of Helsinki are charged a fee for each medical care visit to a doctor.</p> <p>The fee for an unused or uncanceled visit is €36.20 for patients over the age of 15.</p>
<b>Fee for a doctor's certificate</b>	€17.50 €29.60 €36.20 €43.60 (Driver's license certificate)	<p>The fee depends on the type of the certificate or statement.</p> <p>Health stations do not charge for doctors' certificates required for treatment.</p>

<b>Fee for rehabilitative treatment and aids<sup>1)</sup></b>	€12.10/hospital day	<p>The fee is charged for decision based institutional rehabilitation of a disabled patient.</p> <p>Aids required by the treatment, their fitting, and the necessary replacement and maintenance of those aids are free. (exceptions: aids are needed due to an injury or occupational disease for which compensation is due based on Acts on Accident Insurance, the Act on Military Injuries, the Act on Traffic Insurance, or the Patient Injury Act).</p>
<b>Cervical cytology screening</b>	Free of charge	
<b>Mammography screening</b>	Free of charge	
<b>Fees for long-term institutional care</b>		<p>The fee is 85% of the patient's net monthly income. If the spouse in the long-term institutional care earns more than his or her spouse, the fee is 42.5% of the combined net monthly income of the spouses. If the spouse earning less is in care, the fee is 85% of his/her net income. The spouse at home must always be left with a sum of money, equal to the full national pension plus housing expenses, for subsistence.</p> <p>A minimum amount of 105 € per month must always be left at the patient's disposal. Some allowances are left at the patient's disposal.</p>
<b>Vaccinations</b>	Vaccinations that are part of the national vaccination programme are free of charge.	
<b>Sauna bathing service</b>	€7,20 /sauna bathing session	
<b>Treatment of communicable diseases</b>	The treatment and medication of generally hazardous communicable diseases is free of charge. The medication of notifiable communicable diseases is free.	
<b>Deductible for ambulance transport</b>	€14.25 /journey	
<b>Dental care fees - oral hygienist - dentist</b>	€8.00 /visit €10.20 /visit	Under 18-year-olds are not charged.
<b>Basic fee for care given by a specialised dentist</b>	€14.90 /visit	Under 18-year-olds are not charged.

<b>Examinations of Mouth and Teeth</b> - minor examination €6.60 - basic examination €14.70 - complete examination €29.30  <b>Dental care procedure fees</b> - preventive care €6.60 - local anaesthesia €6.60 - x-ray photography €6.60 – €14.70 - dental filling €14.70 - 42.90 - removal of dental calculus €6.60 - 42.90 - tooth removal €14.70 – €29.30		Under 18-year-olds are not charged.
<b>Late charge and collection fee</b>	€5	If the payment is not paid by the due date, a late charge specified in the Interest Act is collected, starting from the due date, as well as a collection fee of €5.
<b>Fee for an unused or uncanceled visit</b>	€36.20	Under 15-year-olds are not charged.

<sup>1)</sup> These fees are included in the maximum payment limit (€679)