International Association of Amusement Parks and Attractions

IAAPA Europe Square de Meeus 38/40 B-1000 Brussels Belgium

Tel: +32 2 401 61 61 Fax: +32 2 401 68 68 europe@IAAPA.org www.IAAPA.org/europe





MEMBERSHIP TERMS

DUES CYCLE

IAAPA membership dues are for a calendar year, January-December, regardless of join date. There is no prorating of dues. New memberships received after September 15 will be good until December 31 of the next calendar year.

RENEWAL

Invoices for membership dues renewal are sent to all members in mid-October for the next calendar year and are due January 1st. A membership certificate and card will be sent after full payment is received.

SUSPENCION

Members whose dues are not paid 90 days after their due date will be considered past due and all services will be suspended. Membership privileges will be reinstated at any time during the remaining months of the year after full payment is received. Past due invoices for other services rendered will also be causes for suspension, even if membership dues have been paid in full. This includes past due advertising and exhibitor fees. Membership will be reinstated after full payment of outdated invoices.

TERMINATION

Members who have not paid membership dues for the current year are terminated on December 31. When a member is terminated, membership continuity and seniority is surrendered. Membership privileges are not reinstated, but terminated members can apply for a new membership.

CANCELLATIONS AND REFUNDS

No full or partial refunds will be given for unused membership services. Cancellations may only be requested within 72 hours of applying for membership via fax to +1 703/836-1192 or via e-mail to membership@IAAPA.org.

For clarification about any of these terms or other membership-related inquiries, please contact the IAAPA Membership Services Department: telephone +1 703/836-4800, fax +1 703/836-1192, e-mail membership@IAAPA.org.

IAAPA Headquarters Alexandria, VA USA

IAAPA Asia Pacific Hong Kong SAR, China

IAAPA Latin America México City, México International Association of Amusement Parks and Attractions

IAAPA Europe Square de Meeus 38/40 B-1000 Brussels Belgium

Tel: +32 2 401 61 61 Fax: +32 2 401 68 68 europe@IAAPA.org www.IAAPA.org/europe





CODE OF CONDUCT

IAAPA requires its members to observe a **code of conduct** outlining responsibilities:

- **1.** To maintain safety as the highest priority in their businesses and to comply with all applicable standards, laws, and regulations.
- **2.** To provide clean, wholesome, and safe entertainment for their guests, maintaining the highest standards in quality and service.
- **3.** To conduct their businesses on the highest plane of integrity, honesty, and social responsibility.
- **4.** To foster and maintain a spirit of cooperation and fair dealing for buyers and sellers, maintaining the principles of confidentiality, intellectual property protection, and agreed contractual terms.
- **5.** To establish and maintain cordial and respectful relations with their fellow members worldwide.

We believe that these principles must be carried out by each member individually in order to foster and promote our industry and to protect its excellent reputation of delivering safe family fun.

IAAPA Headquarters Alexandria, VA USA

IAAPA Asia Pacific Hong Kong SAR, China

IAAPA Latin America México City, México