

Evolution and Success of the Cruise Industry

Global Mature Industry Today

- Song of Norway 1970 18,000 GRT
- > Today 300+ cruise ships, 19M GRT
- > 23 million guests annually
- Average newbuilding size 180K GRT
- > 40+ ships currently on order

> What the cruise industry delivers that no other can

- √ High guest satisfaction
- ✓ Value for money
- ✓ Convenience
- ✓ Innovative product
- ✓ Broad itineraries and destinations
- ✓ Experience you can't get on land











Royal Caribbean Cruises Ltd.



- Second Largest Cruise Company
- 44 ships 102,000 guests 60 000 employees
- 11 Newbuilds
- Extensive AEP / Scrubber Retrofit Program
- **Extensive Revitalization Program**
- Global operation 480 Destinations
- Six Strong Brands













Culture of Innovation and Safety



Fleet Evolution



Innovation and Continuous Improvement



Imbedded in our DNA

- Never-ending quest to provide the best vacation to our guests
- > Based on consumer demands and feedback
- Economies of scale provide cost advantages and opportunities
- Building upon our innovative mind-set with a strong focus on:
 - ✓ Safety
 - ✓ Guest Experience
 - ✓ Environment
 - ✓ Energy efficiency
 - ✓ Lifecycle



There is no silver bullet; it's all about culture and process

Environment

- ROYAL CARIBBEAN CRUISES LTD.
- Consistent emphasis on advancing environmental solutions with suppliers
- > Technical qualification & fit for purpose integral part of development
 - ✓ Industry leader on Advanced Wastewater Purification (All waste treated in AWP)
 - ✓ Proactive working on Advanced Emission Purification (AEP) SOx
 - ✓ Ballast Water Treatment
 - √ 19 ship AEP program with 42 units being installed
 - ✓ Selective Catalytic Reduction (SCR) Nox
 - ✓ Waste Oil and oily Sludge collected in tanks and landed to be treated onshore.
 - ✓ Introduced Save the Waves program in 1992
 - Sustainable design and selection of materials

Engineer workable solutions that are heading toward acceptable emissions









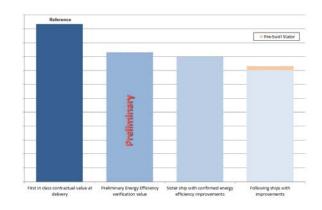
Energy Efficiency



A central focus for each new class of ships with ambitious goals to reduce environmental impact

- > Set a goal in early 2000 to improve fuel efficiency
- Every class is 20-25% more efficient than predecessors
- > 3-5% improvement for existing vessels every year
- Well structured and focused process with hundreds of initiatives

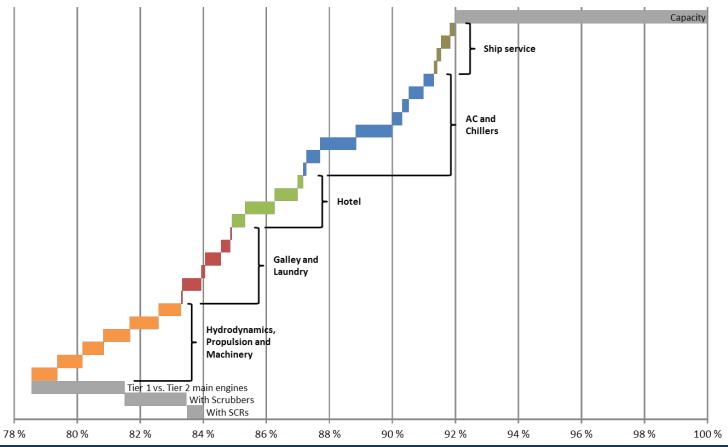
Reduce consumption and emissions by burning less fuel





Energy Efficiency Waterfall Diagram





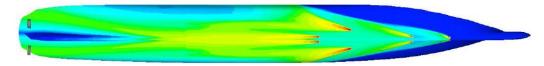
Energy Efficiency Air Lubrication System



Continues to improve savings since introduction on Celebrity Reflection and has become standard on most newbuilds

- One fourth implementation showed savings 1-3%
- > Full scale deliveries on current newbuilds expected to reach savings in range of 3% to 7%
- > Air bubble layer will reduce propeller induced noise
- Further development of propeller design can potentially lead to 10% savings
- Retrofitting full or partial ALS is also planned for the existing fleet





Overcoming Complexities Our Approach



- Strong in-house design and project management capability
- Partner and review with industry leaders, designers and consultants
- Rigorous risk assessment process, risk centrality
- Utilization of state of the art technical and design technology
- Continuous improvement and feedback loop



...one team, one goal, one vision...

Future Trends in Cruise Ship Design & Operations



- > Average cruise ship size will grow, maximum size stable
- Novelty in architectural design solutions (open spaces, atriums, indoor-outdoor areas)
- > Strong focus on safety and the environment
 - ✓ Holistic risk-based approach and lifecycle (design, operation, emergencies)
 - ✓ Advanced emission purification systems
 - ✓ Improved efficiencies with focus on alternative fuels
- > Technology an integral part of design and ship features



What has Enabled us to Achieve This?

ROYAL CARIBBEAN CRUISES LTD.

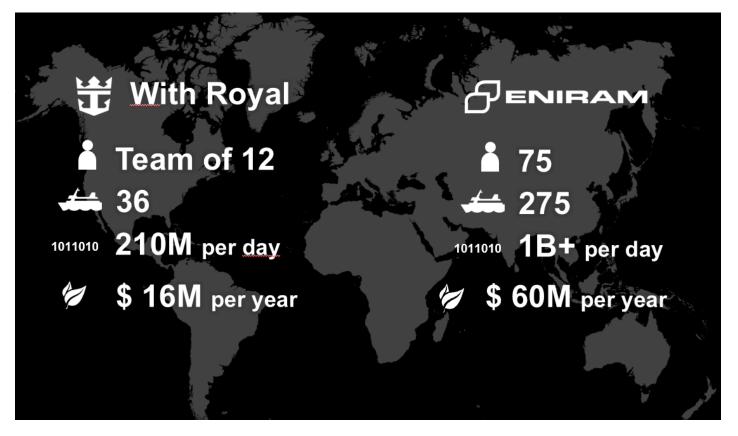
- Innovation sown into corporate values
- Competence and knowledge People!
- Partnerships and collaboration
- Investing in research and its outcomes
- Elevate knowledge with computing capability and tools
- Develop/implement ahead of legislation
- Opportunity always there, journey still underway



SAFETY - ENVIRONMENT - ENERGY - LIFECYCLE

ENIRAM at Royal Caribbean Cruises Ltd. Today





ENIRAM Today



DATA

INSIGHT

ACTIONS

ONBOARD:

- SENSORS
- SYSTEMS

ONSHORE:

- FORECASTS
- KNOWLEDGE BASES

STATISTICAL MODELLING

MACHINE LEARNING

SIMULATION

PREDICTION

OPTIMIZATION

DATA ENRICHMENT

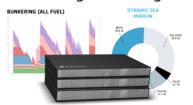
OPTIMIZED:

- TRIM
- HULL FOULING
- SPEED & ENGINE
- ROUTE
- OPERATIONS

Gather accurate real time data



Gain insight with advanced modelling and analytics



Provide guidance to improve performance





Savings Case on Royal Caribbean Cruises Ltd.



ELEMENT	STARTED	SAVINGS TO DATE
Trim optimization	2009	2 %
Hull & Fouling	2010	1 %
Speed & Engine	2012	1 %
Route optimization	2015	
Operations	2016	
TOTAL		4% USD 16 M per year

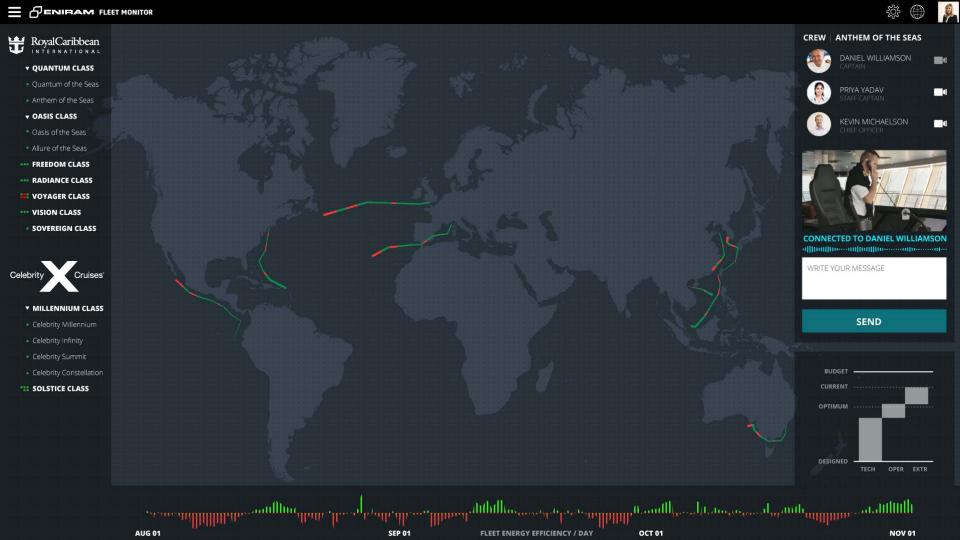
Savings Case on Royal Caribbean Cruises Ltd.



ELEMENT	STARTED	SAVINGS TO DATE	TARGET SAVINGS
Trim optimization	2009	2 %	2 %
Hull & Fouling	2010	1 %	3 %
Speed & Engine	2012	1 %	3 %
Route optimization	2015		3 %
Operations	2016		3 %
		4 %	Additional 10 %
TOTAL		USD 16 M	USD 40 M
		per year	per year













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Questions & Answers







